

26 November 2008

Ms Jodie Parker
Director
Iceberg Events
GPO Box 1179
Milton Qld 4064

Dear Jodie

Subtropical Cities 2008

I would like to express my sincere thanks for the effort and commitment of you and your team at Iceberg Events in regard to our recent conference, Subtropical Cities 2008.

Your personal approach was both unobtrusive and friendly, but always professional in intention and execution. We particularly appreciated your expedient attention to detail and your creative suggestions for unexpected challenges and difficult issues. We would have no hesitation in recommending your company to other industry professionals seeking experienced, intelligent and efficient conference consultants.

Our board was impressed with the comprehensive Conference Report prepared by your company, which included a summary of feedback from delegates. This report will, of course, be an invaluable resource as we begin to plan our next conference. We also found the conference website hosted by Iceberg Events, to be of a particularly high standard.

Please pass on my grateful thanks to your staff, particularly Emma Tooth, whose calm presence and confident approach was most reassuring at all times.

Kings regards,



Rosemary Kennedy
Director
Centre for Subtropical Design